

# CQG is dedicated to safeguarding sensitive data

Information security is a constantly evolving effort, and CQG is dedicated to safeguarding the sensitive data that is critical to success in every business endeavor.

CQG, Inc. provides high-performance trade routing, global market data, and advanced technical analysis. CQG partners with more than eighty Futures Commission Merchants and provides Direct Market Access to more than forty exchanges through its global network of co-located Hosted Exchange Gateways.

By nature these services involve the transfer and storage of sensitive information. The security of this data is vital to CQG's business and critical to maintaining healthy relationships with partners and customers. As a result, CQG has taken measures to prevent corruption of data, block unknown or unauthorized access, and provide reasonable protection of private information.

- Production systems are located in top tier data centers. Physical security includes locked environments leased directly to CQG, protected by access control lists, active 24/7/365 security, closed circuit television monitoring, and biometrics.
- Logical access controls prevent unauthorized electronic access to databases, registries, data files, and all production systems including network equipment. Permission is granted only as needed based on job, role, and function.
- Hardware is located in DMZs and behind firewalls. Data transfer is protected via standard encryption protocols, and passwords are hashed. Additionally, anti-virus is deployed and continually updated while hardware implementation involves hardening procedures that eliminate as many security risks as possible.
- Login activity is monitored, particularly failed login attempts, and suspicious activity generates alerts that initiate immediate response and automatic escalation. Logs are also reviewed on a regular basis.
- Through the use of multiple production facilities distributed globally, system backups share the same security and access controls as all production sites. Data is not stored in off-site locations.
- CQG conducts regular risk assessments and vulnerability tests to ensure a continued secure environment.



## Contact Us

[www.cqg.com](http://www.cqg.com) | [tellmemore@cqg.com](mailto:tellmemore@cqg.com) | Or call your CQG sales representative

**US** 1-800-525-7082 | **Japan** +81 (0) 3-3286-6633 | **UK** +44 (0) 20-7827-9500 | **Russia** +7 495-795-2410

**France** +33 (0) 1-74-18-07-81 | **Germany** +49 (0) 69-6677-7558-0 | **Singapore** +65 6494-4911 | **Australia** +61 (2) 9235-2009