

## Attention Windows Vista™ Operating System Users

Starting with the Windows Vista operating system release, the Windows Help program (WinHlp32.exe) that is required to view CQG Help files will not ship as a component of Windows.

If you would like to view CQG Help files, you must first download the Windows Help program from Microsoft, and then install it on your computer.

### To install Windows Help before logging on to CQNet:

1. Go to: <http://support.microsoft.com/kb/917607>. Microsoft will ask to validate your system prior to the download.
2. Click the **Continue** button.
3. Follow Microsoft's instructions to download and install Windows Help.

### To install Windows Help after logging on to CQNet:

1. Log on to CQNet. The Windows Help and Support window and an error message will appear:



2. On the support window, click the link for WinHlp32.exe information. Microsoft's Help and Support Web site opens.
3. Click the link to the WinHlp32.exe program. That link can be found in the Introduction. Microsoft will ask to validate your system prior to the download.
4. Click the **Continue** button.
5. Follow Microsoft's instructions to download and install Windows Help.

Once the installation is complete, you will be able to open CQG Help files.

If you have any questions, please contact CQG Customer Support at 1-800-525-7082.