

Windows® 7 Tips and Tricks

For 64-bit operating systems.

December 2011

Determining System Specifications

To find out if your Windows operating system is 64-bit:

1. Click the **Start** button.
2. Right-click **Computer**.
3. Click **Properties**. A system window lists basic information about your computer.

You can also right-click the **Computer** icon on the desktop.

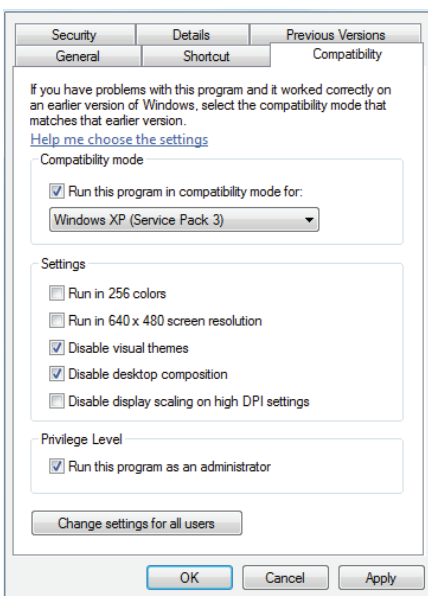
CQG currently supports Windows Vista®, but we highly recommend that you upgrade to Windows 7 to improve your CQG Integrated Client (IC) experience.

Adjusting Compatibility Settings

To better display charts and studies in CQG IC, we recommend you adjust the compatibility settings.

Adjusting allows your PC to better run programs that were written for an earlier version of Windows.

1. Right-click the CQG IC icon on the desktop.
2. Click **Properties**, and go to the **Compatibility** tab.
3. In the **Compatibility mode** area, select the **Run this program in compatibility mode for** check box, then select **Windows XP (Service Pack 3)** from the menu.

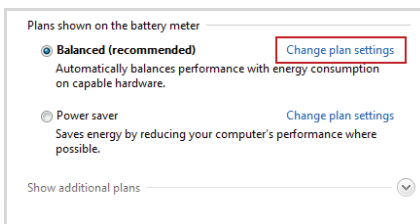


4. In the **Settings** area, select **Disable visual themes** and **Disable desktop composition**.
5. In the **Privilege Level** area, select **Run this program as an administrator**.
6. Click **OK**.

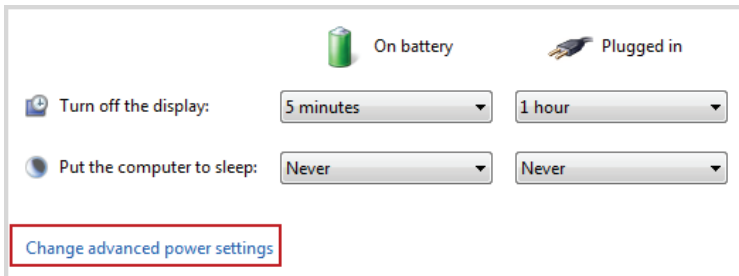
Adjusting Power and Sleep Options

Hibernate and stand by modes cannot be used on a system running CQG IC. Hard drive power-saving features should also be disabled.

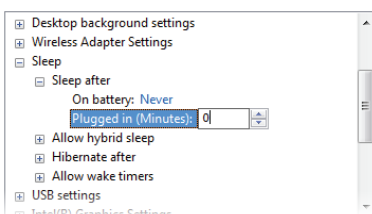
1. Click the **Start** button.
2. Click **Control Panel**.
3. Click **System and Security**.
4. Click **Power Options**.
5. On the **Power Options** window, click **Change plan settings**.



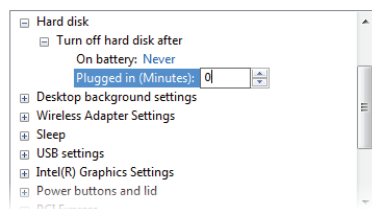
6. Set **Put the Computer to Sleep to Never**.



7. Click **Change advanced power settings**.
8. Navigate to **Sleep after**, and set it to 0 (reads as **Never** after it is changed).



9. Navigate to **Turn off hard disk after**, and set it to 0.



Adjusting User Account Control Settings

CQG recommends you adjust your User Account Control settings so they don't interfere when CQG IC is running.

1. Click the **Start** button.
2. Click **Control Panel**.
3. Click **User Accounts**.
4. On the **Control Panel > User Accounts** window, click **User Accounts**.
5. Click **Change User Account Control settings**.
6. On the **Choose when to be notified about changes to your computer** window, select **Notify me only when programs try to make changes to my computer (do not dim my desktop)**.
7. Click **OK**.

Once this change is made, you will receive a notification from Windows 7 that there is a security problem and that the user account control setting is off.

To disable this alert, go to: **Start > Control Panel > System and Security > Action Center**. Click **Change Action Center settings**, then clear the **User Account Control** check box.

You will have to restart your PC to activate these settings.

Adjusting Notification and Action Alerts

CQG program files are installed in a different location on 64-bit systems, in the Program Files folder in the **Program Files** directory. Occasionally, CQG IC sound files may not install properly on 64-bit machines. In that case, you will have to manually create the folder that the system automatically searches for sound files (C:\Program Files\CQG\CQGNet\Sounds). To resolve this issue:

1. Right-click the **Sounds** folder in, for example, C:\Program Files\CQG\CQGNet and select **Copy** to copy the folder to the clipboard.
2. Go to C:\Program Files.
3. In that folder, right-click, point to **New**, and then click **Folder**.
4. Name that folder "CQG."
5. Double-click the CQG folder to open it.
6. Create another folder and name it "CQGNet."
7. In that folder, right-click and click **Paste** to copy the **Sounds** folder.

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Accessing Windows Help

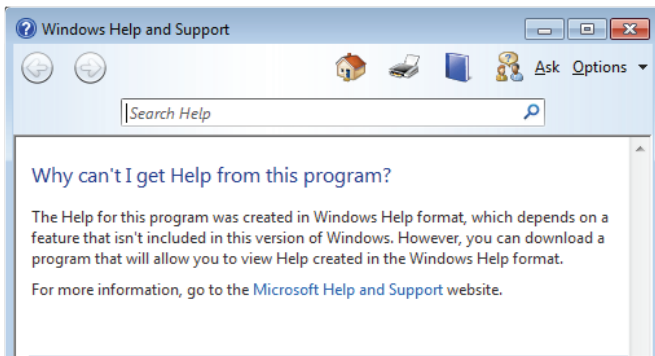
The Windows Help program (WinHlp32.exe) required to view CQG Help files does not ship as a component of Windows 7. In order to use CQG Help, you must first download and install the Windows Help program from Microsoft.

To install Windows Help before logging on to CQG IC:

1. Visit the [Windows Help program for Windows 7 web page](#).
2. Click the **Continue** button on the Windows6.1-KB917607-x64.msu line.
3. Microsoft asks to validate your system prior to the download. Follow Microsoft's instructions to download and install Windows Help.

To install Windows Help after logging on to CQG IC:

1. Log on to CQG IC. The Windows Help and Support window with an error message opens:



2. On the support window, click the Microsoft Help and Support link. The website opens.
3. Click the link to the WinHlp32.exe program.
4. Click the **Continue** button.
5. Microsoft asks to validate your system prior to the download. Follow Microsoft's instructions to download and install Windows Help.

Once the installation is complete, you can use CQG Help.

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