

# CQG is dedicated to safeguarding sensitive data

Information security is a constantly evolving effort, and CQG is dedicated to safeguarding the sensitive data that is critical to success in every business endeavor.

CQG, Inc. provides high-performance trade routing, global market data, and advanced technical analysis. CQG partners with more than eighty Futures Commission Merchants and provides Direct Market Access to more than forty exchanges through its global network of co-located Hosted Exchange Gateways.

By nature these services may involve the transfer and storage of sensitive information. The security of this data is vital to CQG's business and critical to maintaining healthy relationships with partners and customers. As a result, CQG makes ongoing efforts to prevent corruption of data, block unknown or unauthorized access, and provide protection of private information.

- CQG partners with data centers around the world and strives to provide key protections in physical security. These initiatives generally include providing locked environments leased directly to CQG and protected by access control lists, active 24/7/365 security, closed circuit television monitoring, and biometrics.
- CQG works to develop and maintain logical access controls to prevent unauthorized electronic access to databases, data files, and all production systems, including network equipment. Permission are managed by CQG and limited in connection with job, role, and function.
- CQG monitors login activity, particularly failed login attempts, and suspicious activity generates alerts that initiate automatic escalation. General logs are also reviewed on a regular basis.
- CQG hardware is located in DMZs and behind firewalls. CQG works to ensure data transfer is protected via standard encryption protocols, and passwords are hashed. Additionally, anti-virus is deployed and continually updated while hardware implementation involves hardening procedures that eliminate as many security risks as possible.
- CQG uses multiple production facilities, distributed globally, to facilitate system backups which share the security and access controls across production sites.
- CQG conducts regular risk assessments and vulnerability tests to ensure a continued secure environment.



## Contact Us

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